EDICOM - ASP Service

OUR SUCCESS BEGINS WITH YOU
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For us there is only one way to understand our work, and that is by putting ourselves in the shoes of our clients and users.

Specialists in data transmission and integration software consulting and development, at EDICOM we design high performance transactional systems designed to cover the needs of B2B e-commerce projects. After over a decade, our own development solutions are now positioned as a reference that has increased the value of the transactions of thousands of clients worldwide.

To achieve this, we have specialized in you, your needs, your expectations and your business... so that you don’t have to worry about the installation, management and updating of advanced systems. At EDICOM we develop, implement and maintain our systems under strict service policies with a total focus on the client.

The success of each of our projects begins with you. With your suggestions, your ideas, but mainly with your decisions. Decisions driving your business towards advanced models, which constitute a full commitment to achieve the highest levels of excellence in your management.

some of our customers...

<table>
<thead>
<tr>
<th>Retailers</th>
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<tbody>
<tr>
<td>El Corte Inglés</td>
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<tr>
<td>Carrefour</td>
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<tr>
<td>Harrods</td>
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<td>Leroy Merlin</td>
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<td>Toys ’R’ Us</td>
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<tr>
<td>Delhaize</td>
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<tr>
<td>Dia, Douglas</td>
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<td>Alcampo, Aki</td>
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<td>Intersport, Sephora</td>
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<td>Consm, Eroski</td>
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<td>Makro, Cortefiel</td>
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<td>Mercadona, Fnac</td>
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<tr>
<td>Media Mark, Conforama, The Singular Kitchen, Gruppo Pam, Esselunga, Cisalfa, Grupo Expert...</td>
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<tr>
<th>Manufacturers</th>
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<tbody>
<tr>
<td>Unilever, Bonduelle, Energizer, Red Bull, Heinz, Saint gobain, Schweppes, Bis, Bandai, L’Oreal, Kellog’s, Kimberly Cark, Reckitt Benckiser, Procter &amp; Gamble, Tommy Hilfiger, Guess, Arbraska &amp; Ausonia, Valentino, Nintendo, MaxMara, Ferrero, Giocchi Preziosi, BioCentury, Adolfo Dominguez, Vodafone, Tod’s, Rip Curl, Aubade, Nutrexpa, Loewe, Samsonite, Microsoft, Danone, Hans Grohe, Coronel Tappio, Kraft, Bourjois, Sony, Billabong, Riso Gallo, Replay, Star...</td>
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<tr>
<th>Logistics and transport</th>
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<td>Kuehne &amp; Nagel, Gefco, Transaher, Norbert Dentressangle Gerposa, DHL Exel, Movianto, Dispatching, Corriere Cecchi, Ochoa, Azkar, Cargo Depot, Carreras, Cat, Logista, FCC, Exel Logistics, Aldeasa, Sitrans Entrepasage, ID Logistics, Transcommerce Net, Hermes, Logicap, Renus Tetrans, Snat Logistica, SDF Iberica, TNT Express, Transnatur...</td>
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<th>Health</th>
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<tr>
<td>Roche, GlaxoSmithKline, Pfizer, Novartis, Boehringer Ingelheim, Lilly, Bristol-Myers, Abbott, Becton Dickinson, Sanofi-Adventis, Novartis, Grifols, Alter, Bayer, Pierre Fabre, Cofares, Alliance Healthcare, Cecofar, Federación Farmacéutica, Novafar, Hefame, Servicios Centrales de Salud...</td>
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<th>Automotive</th>
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<tr>
<td>Norauto, Feu Vert, Midas, Daimler Chrysler, Nissan, Arcelor Mittal, Pirelli, Gestamp, Ficosa, Durex, Showa Europe, Rubi, Kayaba, Ruffini, Fujitsu Ten, Good Year, Michelin, Magna Electronics, Denso...</td>
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<tr>
<th>Tourism</th>
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<tr>
<td>El Corte Inglés, Marsans, Carlson Wagonlit España, Halcón, Air Europa, Logitravel, Catai, Beds Online, Costa Crociere, Avis, Ibero Cruceros, Pullmantur Cruises, NH, Europcar, ABBA Hoteles, Atesa, Hertz, Marina D’Or...</td>
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<th>Mass media &amp; Advertising</th>
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<tr>
<td>El Pais, Box News, Unión Radio</td>
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<tr>
<th>Public Administration</th>
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<tr>
<td>Ministerio de Economía y Hacienda, Generalitat Valenciana, INVASSAT, I.VE...</td>
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<tr>
<th>Finance</th>
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<tr>
<td>Cesco, Mapre, Nacional Financiera, Caixa Laietana, Inverseguros Gestión, Banca Inbursa...</td>
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EDICOM OFFICES
- NEW YORK
- MÉXICO D.F.
- BUENOS AIRES
- VALENCIA
- MILAN
- PARIS
- MARSEILLE
EDICOM TECHNOLOGICAL PLATFORM

At EDICOM we provide our services through a broad platform to give efficient responses to multiple clients, with very different characteristics and needs. To this end, we design solutions every day in line with market needs, continuously adapting our technology and resources with the aim of providing the best coverage to more than 6,000 current clients.

Our platform operates in ASP mode, so that the solutions reside in our servers, guaranteeing their uninterrupted operation through an ample service infrastructure.

Our platform’s technological architecture is governed by scalability and load balance principles, increasing the hardware resources as needed and distributing the different services proportionately among them.

The permanent monitoring of the system 24 hours a day 7 days a week, the availability of all resources in duplicate, and our disaster recovery center located outside our main facilities, all guarantee the availability of the technological platform and service 365 days a year.
EDI or Electronic Data Interchange enables the interchange of standardized documents between the IT systems of trading partners.

The standardized nature of these documents is the essential difference between EDI and other information exchanging systems: Orders, shipment notices, delivery notes, invoices, inventories, price catalogs, etc., can be electronically interchanged between different partners, thanks to the use of a common language that lets the different information systems interact with each other.

EDI transactions can be automatically processed thanks to EDICOM’s technical solutions, which enable the interaction with the Internal Information Systems or market ERPs so that orders, shipment notices, electronic invoices or any other transaction can be processed automatically without human intervention.

This integration potential makes EDI messages the best option to optimize most of your administrative and managerial processes, among many other reasons, thanks to the improvements achieved by reducing processing times, increasing security and confidentiality, while cutting costs.

What transactions can I carry out via EDI?

<table>
<thead>
<tr>
<th>Source</th>
<th>Transaction</th>
<th>Destination</th>
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<tbody>
<tr>
<td>Client</td>
<td>Order</td>
<td>Supplier</td>
</tr>
<tr>
<td>Supplier</td>
<td>Shipping Notice</td>
<td>Client</td>
</tr>
<tr>
<td>Supplier</td>
<td>Shipping Order</td>
<td>Logistic Operator</td>
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<tr>
<td>Logistic Operator</td>
<td>Delivery Confirmation</td>
<td>Supplier</td>
</tr>
<tr>
<td>Service Provider</td>
<td>Invoice</td>
<td>Public Administration</td>
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What do I need for EDI?

- **Standard Language:** Interchanging electronic information requires a standardized language shared by sender and receiver to structure the messages. There are different standards, such as EDIFACT, X12, XML...

- **EDI software:** Sender and receiver must have an EDI solution to construct and manage the messages according to the standard in which the interchanges are to take place.

- **Communications Network:** EDI interchanges call for secure communications systems adapted to the peculiarities of this type of transaction. There are different options available, although the most widespread are VANs or Value Added Networks. These are private communications networks with high levels of security, control and monitoring that guarantee the correct sending and reception of the different messages.

EDI ADVANTAGES

- No paper involved.
- Improved processing of information.
- Reduction of processing and storage costs.
- Fewer errors.
- Improved customer service.
- Shorter billing cycle.
INTEGRATED SOLUTIONS
SHARE INFORMATION WITH YOUR TRADING PARTNERS FROM YOUR OWN ERP

INTEGRATED solutions are characterized by their capacity to process data messages sent and received automatically.

This automatic processing results in the ability to automate the construction of these messages on the basis of the information contained in the ERP system when these messages are outbound. Likewise, this automatic integration allows the data to be converted into the proprietary language of the ERP system when they are inbound.

This way, the processing of large volumes of transactions between business partners takes place without human intervention, quickly and efficiently, without modifying internal processes.

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**Basic transaction integration process**

- Integrated solutions let you automate the flow of structured data messages that are interchanged.
- Through these messages it is possible to engage in multiple transactions with all types of partners: Customers, suppliers, logistic operators, public administrations, ports, customs, service provider companies, etc.
- The ERPs or Internal Information Systems must be able to export the data containing the basic information with which to compose the outgoing message.
- The data are transformed in the EDI platform into the standard in which the receiver expects to receive the message (EDIFACT, XML, X12, ODETTE, TRADACOM...).
- Through a suitable communication network, the message reaches its destination.
- The receiver receives the message in their EDI platform, where the opposite process to the outbound takes place: The standard message is transformed into a data structure understandable by the ERP.
- The ERP imports the data transformed by the platform, integrating the transaction in the addressee’s management system.
ASP SOLUTIONS
OPTIMIZE YOUR EDI INSTALLATION WITHOUT INVESTING IN SOFTWARE OR HARDWARE

ASP stands for Application Service Provider.
This concept is a management paradigm involving the delegation to a third party all of the hardware and software resources needed to start up and maintain your B2B projects.

This means outsourcing the whole technological platform for the transformation, sending, reception and integration of messages to a service provider responsible for maintaining and updating the software.

The service provider likewise undertakes the maintenance of the whole technological infrastructure necessary to guarantee the optimum operation of the applications made available to the users. This infrastructure includes the hardware resources and a suitable dimensioning of the communications to guarantee seamless access to the technological platform from which the user administers the applications used in their EDI and Electronic Invoicing transactions.

Advantages:
- No initial investment is required, since the client does not need to acquire software licences or invest in hardware resources.
- The client benefits from ongoing technological updating supported by the service provider.
- Managing the hardware and software resources is done proactively by specialist technicians who devote all their time to maintenance of the technological platform.
- The system is scalable to ensure uninterrupted operation.
- The security of the information is the responsibility of the service provider, keeping updated backups of the entire system at all times.
- The EDICOM - ASP Service entitles you to the Customer Support Service in order to resolve any incidents.
EDICOM provides services for the transmission, reception and integration of EDI transactions in ASP mode.

This way, it is EDICOM that assumes the responsibility for the development and updating of resident EDI Software in our data processing center, in optimal maintenance and security conditions, thanks to a broad technical and human infrastructure that administers powerful hardware resources and monitors the whole system 24 hours a day, 7 days a week.

The software is accessible to clients through an internet connection which, following authentication, enables them to operate with complete security guaranteed through their web environment.

EDICOM ASP includes transfer services for the interchange of data and integration of transactions, which process the transformations required for each partner depending on the standards to be transmitted.

With EDICOM’s ASP Service you also benefit from a broad communication network that lets you connect with practically any partner at the local, national and international level.

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**CLIENT FRAMEWORK**

**Interactive Access**

**ERP Web Service Connection**

**SOFTWARE MANAGEMENT**

- Partner parameterization
- Configuration: Messages, protocols, signatures, etc.
- Alarm management
- Message status monitoring

**TRANSFER & MAPPING**

**ELECTRONIC STORAGE**

- Archive

**ELECTRONIC SIGNATURE SERVICES**

**COMMUNICATIONS**

- Partners connected to EDICOMNet
- Partners connected to other VANs (GXS, Sterling...)
- Partners via OFTP2
- Partners via AS2

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**edicom Asp**

*application service provider*

**C.A.U**

- user help desk
- Incident resolution
- Multi-language support
- International coverage
- 24x7 service
- Preferential service
With the EDIWIN B2B XML/EDI SERVER from EDICOM you can manage all of your XML/EDI transactions with your trading partners. This way, generating records in the ERP when the transactions are received and constructing them when they are outbound is done without human intervention.

The platform is accessible by means of a simple internet browser, which enables users to access the application where they can administer most of the processes associated with the EDICOM ASP service.

INTERACTIVE ACCESS TO EDIWIN XML/EDI SERVER

■ Managing the address book of partners with whom to interact.
■ Monitoring the status of messages sent and received: Receipt acknowledgements, messages pending sending, messages received ...
■ Checking the document archive, especially the electronic invoices stored during the legally stipulated period.
■ Configuring filters to classify messages according to the addressee, message type, date rankings, etc.
■ Administration of permits for the different users of the application.
■ Statistical analysis of documents sent and received via the platform.
■ Managing personalized alerts in line with your needs.

FEATURES

■ Ediwin XML/EDI server is software for the sending and reception of any type of transaction, structured or otherwise.
■ Multiple sending and reception standards are supported (EDIFACT, XML, X12, XBRL, ODETTE, VDA, etc.).
■ Ready for integration with most ERPs: SAP, Oracle, Baan, Navision, JD Edwards, Axapta...
■ Multi-protocol solution, supports integration with multiple networks: FTP, HTTPS, WEB SERVICE, AS2...
■ Solution ready for electronic invoicing processes in the European Union area.
■ Electronic invoice supported outside the EU, especially in Latin America.
■ Ready to work in any sector: Retail, health, automotive, finance, tourism, etc.
CONTRACTING THE SERVICE

EDICOM ASP service is the best option for your B2B and Electronic Invoicing projects.

Our ASP service gives you access to an INTEGRATED platform of services, implementing cutting-edge technological resources, software, communication networks and qualified personnel. From the outset, you can start transacting with your trading partners without the need to make investments in hardware or software.

There are different contract models depending on the needs of each client.

To see which one is best suited to the features of your B2B project, please do not hesitate to contact our commercial team.

It will be our pleasure to assist you.

Please consult our commercial team for the terms and conditions of the solution best suited to your needs.

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